

# What is NAPPI Training?

**NAPPI** specializes in personal safety training. If you or your employees face violence on the job, NAPPI training will help keep staff safe and in control—non-abusively.

**Assessment**—Participants will learn to assess the potential for violent behavior before it is out of control. In our dynamic lecture/demonstration format, we create brightly colored wall charts and flip charts to keep staff interested and actively participating. Your trainers will learn these same presentation skills!

**Prevention**—Participants will learn defusing and communicating skills that will help prevent violent behavior. NAPPI provides skills that will help change the culture from one of control to one of cooperation. This training uses group discussions, subgroup role plays, and specially designed NAPPI workbooks.

**Physical Skills**—NAPPI trainers make sure everyone in class is properly prepared to undertake the physical portion of this training. Then, through our uniquely designed *Graduated Speed Drills*, participants are taught, then extensively practice each physical skill. Your trainers will be well prepared to instruct your staff in these skills.

Standard Trainer  
Advanced Trainer  
Trainer Recertification

## Trainer Recertification

2 Days

Maintain your certification to train NAPPI and upgrade to our latest information.

Modify & adjust your presentations in the new year with enhanced content.

Improve your skills with coaching from a NAPPI Master Trainer and networking with other NAPPI On-Site Trainers (OSTs).

Call 800-358-6277 for More Information

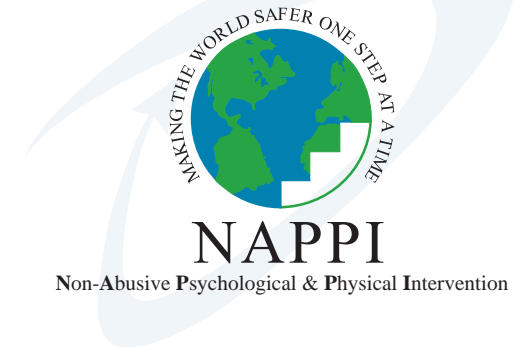
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New Flexible Format  
Teach the course that  
best serves your  
organization!



Non-Abusive Psychological & Physical Intervention

# 12th Annual Trainer Certification Courses *Staying Safe at Work*



### *Standard Trainer Certification Courses*

January 23 - 27, 2006 Natick, MA  
February 6 - 10, 2006 Little Rock, AR  
April 10 - 14, 2006 Lewiston, ME  
**June 2006 TBA: Florida**  
September 18 - 22, 2006 Natick, MA

### *Advanced Trainer Certification Courses*

September 25 - 29, 2006 Natick, MA

### *Standard Trainer Recertification Courses*

January 25 & 26, 2006 Natick, MA  
April 6 & 7, 2006 Lewiston, ME  
**June 2006 TBA: Florida**  
September 20 & 21, 2006 Natick, MA

*All registrations must be received (3) weeks  
prior to the training start date.  
Please call with any late registrations.*

# NAPPI Trainer Certification

Your NAPPI trainers will be able to customize the course that they deliver choosing skills from the various sections of our new 164 page Trainer Manual.

*Build a course and certification level that bridges the performance gaps in your work force.*

## STANDARD

5 Days

Each section contains performance-based training components. You choose the skills that best meet your company's mission and your employees' needs.

### Learn These Skills

- Section #1: Humane & Effective Response Options
- Section #2: Defusing the Violent Incident
- Section #3: Generating Cooperation
- Section #4: Change the Culture to Partnership
- Section #5: Community Safety
- Section #6: Self-Protection Skills
- Section #7: Physical Restraining Skills (Standing Only)

### Teach These Courses\*\*

#### ü Introductory NAPPI Course

(6—8 Contact Hours)

- 1 Section #1 Humane & Effective Response Options
- 1 Select from Any Section

#### ü Standard Self Protection NAPPI Course

(14—16 Contact Hours)

- 1 Section #1 Humane & Effective Response Options
- 1 Select from Any Section
- 1 Section #6 Self Protection Skills

#### ü Standard Physical Restraint NAPPI Course

(14—20 Contact Hours)

- 1 Section #1 Humane & Effective Response Options
- 1 Select from Any Section
- 1 Section #6 Self Protection Skills
- 1 Section #7 Physical Restraint Skills (Standing Only)

\*To attend the Advanced session, you must be currently Certified Standard Level Trainer.

## ADVANCED\*

5 More Days

Attending this session will qualify for your Standard Recertification requirements.

### Add These Skills

- Section #8: Advanced Verbal Skills
- Section #8: Advanced Culture Changing Skills
- Section #9: Advanced Community & Professional Safety
- Section #10: Advanced Restraining Skills:
  - 1 Going to the floor
  - 1 Wrestling separation skills
  - 1 Small-body modifications
  - 1 And more.

### Teach These Courses\*\*

#### ü Advanced NAPPI Course

(20—24 Contact Hours)

- 1 Section #1 Humane & Effective Response Options
- 1 Select from any other Standard Options
- 1 Section #8 Advanced Culture Changing Skills

#### ü Advanced Physical Skills Course

(24—32 Contact Hours)

- 1 Section #1 Humane & Effective Response Options
- 1 Select from any other Standard Options
- 1 Section #6 Self-Protection Skills
- 1 Section #7 Physical Restraining Skills
- 1 Section #10 Advanced Restraining Skills

#### ü Advanced Community Mental Health Course

(24—32 Contact Hours)

- 1 Section #1 Humane & Effective Response Options
- 1 Section #9 Advanced Community Safety Skills
- 1 Select from any other Standard Options
- 1 Section #8 Advanced Culture Changing Skills

\*\*These are suggested course outlines. You have the flexibility to customize your program to meet your exact needs!

## Tuition & Registration Information

**Time:** Each training day will run from 8:00 a.m. - 4:00 p.m. Registration begins at 7:30 each morning. There will be a 60-minute lunch break; lunch is on your own.

**Registration:** You can register by phone, fax, or mail. To register by phone, simply call 800-358-6277 and have your credit card or P.O. ready. To register by fax, complete this form (please include your purchase order number) and dial 207-786-4576. To register by mail, please mail this form along with a check to **NAPPI, Inc. P.O. Box 507, New Hartford, CT 06057-0507**. All fees *must* be paid before the beginning of the training session.

*Standard Trainer Only \$1,199 per person (5 days)*

*Advanced Trainer Only \$1,199 per person (5 days)*

*Recertification Only \$599 per person (2 days)*

(NOTE: Travel and lodging expenses are not included.)

Hotel information will be mailed with registration confirmation.)

**Cancellation Policy:** We understand that circumstances may arise which require you to cancel. While substitute registrants are always permitted, no cancellations, credits, or refunds will be permitted within two weeks of the course start date. Sorry, no-shows can not be reimbursed.

**Yes!** Please register the following people as indicated.

Standard Trainer  Advanced Trainer  Recertification

Program Location: \_\_\_\_\_ Program Date: \_\_\_\_\_

**Names of Attendees:** (Use a separate sheet for additional names or locations.)

1. \_\_\_\_\_ Name \_\_\_\_\_ Title \_\_\_\_\_

2. \_\_\_\_\_ Name \_\_\_\_\_ Title \_\_\_\_\_

**Your Workplace Information:**

Name of Facility \_\_\_\_\_

Facility Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

(\_\_\_\_\_) Facility Telephone Number \_\_\_\_\_

**Please send your registration (3) weeks prior to the start of training.**

*ALL Registrations must be faxed to 207-786-4576*

**Method of Payment:**

Registration fee enclosed, made payable to: NAPPI, Inc.

Purchase Order Number: \_\_\_\_\_

Bill my organization, Attention: \_\_\_\_\_

First Name Last Name

Charge to:  MasterCard  Visa  American Express

Account Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Signature: \_\_\_\_\_

**Directions and hotel information will be included with your confirmation.**